



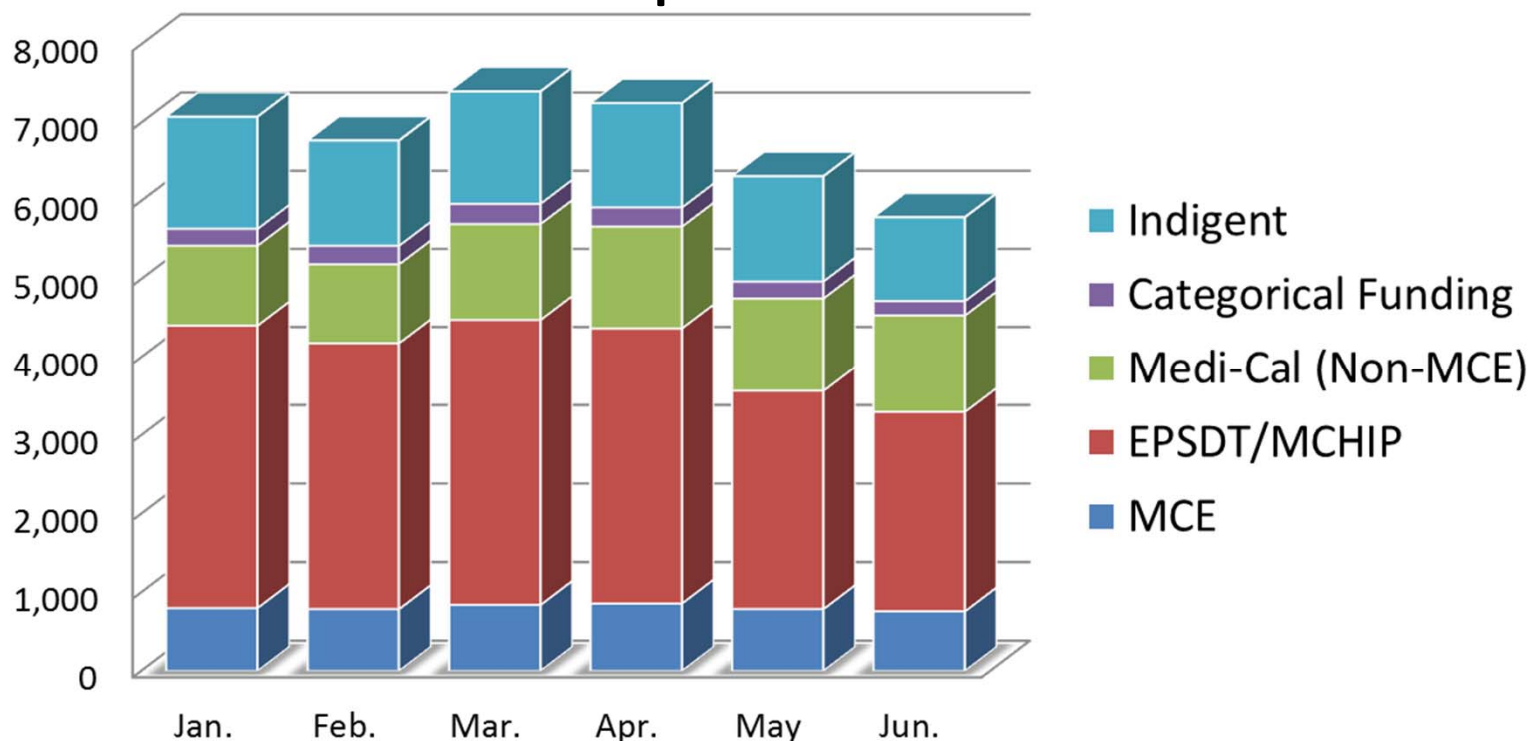
# DMH and the Affordable Care Act (ACA)

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Los Angeles County Department of Mental Health  
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# Service Capacity & Access

## FY 2014 New Clients by Month by Funding Type

### Outpatient Claims



"New clients" identified as no service in last 12 months

"Categorical Funding" includes CalWORKs, SAMHSA, etc.

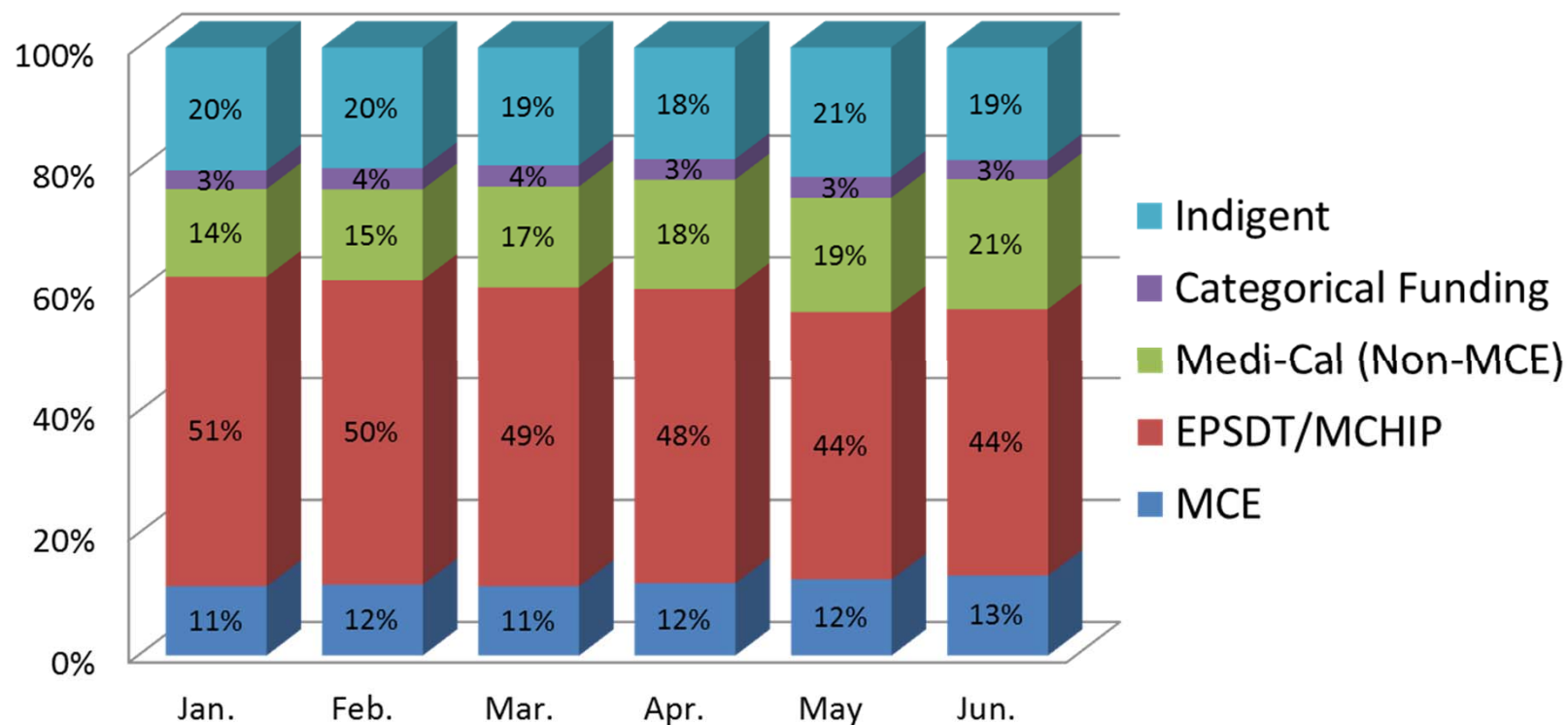
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"MCHIP/EPSTD" includes former Healthy Families program and MCHIP-only

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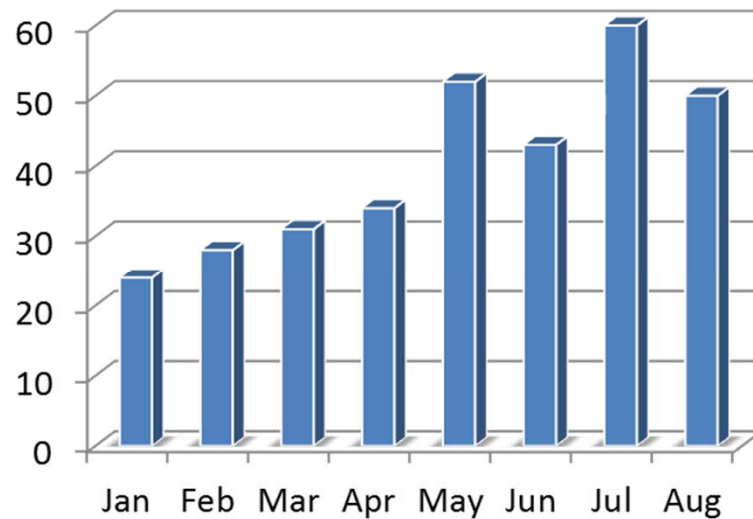
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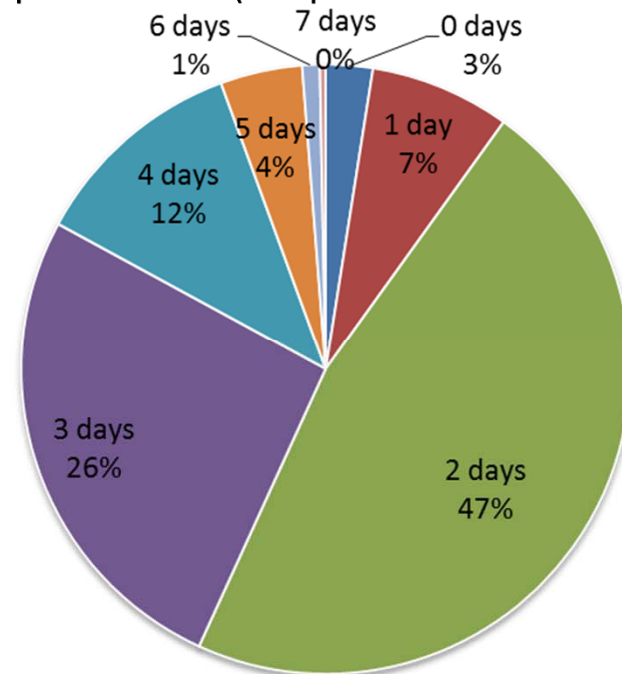
# Service Capacity & Access: Urgent Appointments

Referrals from Medi-Cal Managed Care Plans for Urgent Appointments

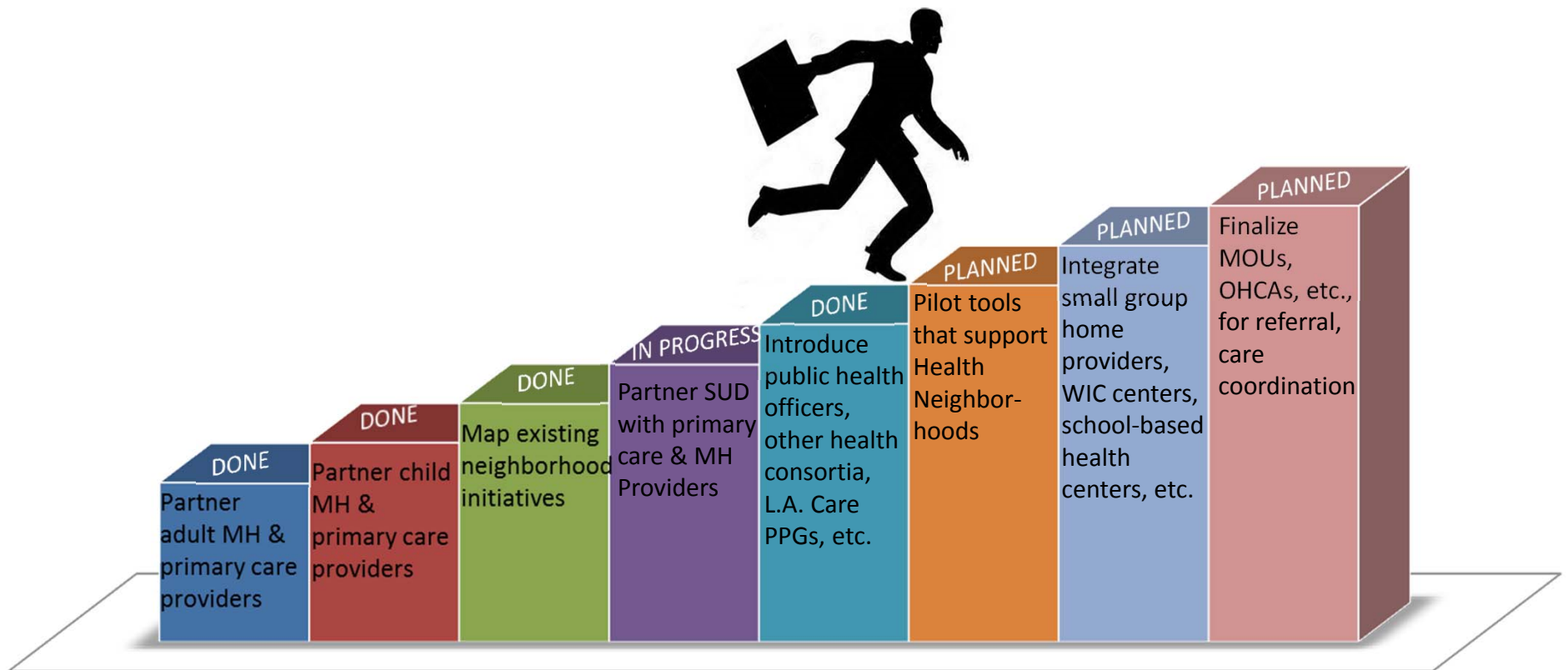
Total Number of Urgent  
Referrals per Month



Number of Days from Referral to Initial  
Appointment (Requirement is 7 Days)



# Organizing Service Delivery: Health Neighborhoods



# Workforce Development

## Enhancing and Expanding Skills of Existing Workforce

Health 101 (Directly-operated programs only)	
Programs completed training	57
Percent of programs	88%
Staff completed training	1,689

Foundations of Behavioral Medicine	
<ul style="list-style-type: none"> <li>• Training program for psychologists</li> <li>• Focused on health psychology theory, concepts and practical application of techniques/interventions</li> <li>• For treating individuals dealing with both mental health and co-occurring physical health problems</li> </ul>	

Individual CBT (Directly-operated & contracted staff)	
Commitment to train 20 cohorts of 100 clinicians FY 13/14 – FY 16/17	2,000
Staff trained since November 2013	184
Staff who successfully completed 6-month program and are moving to certification	154
3 more cohorts to be trained by March 2015	300

# Expanding the Workforce

## Partnering with Peers and the Community

### Health Navigation Training (Directly-operated & contracted staff)

WERC Health Care Worker Model	70
USC Health Navigator Training	76
Total trained	146

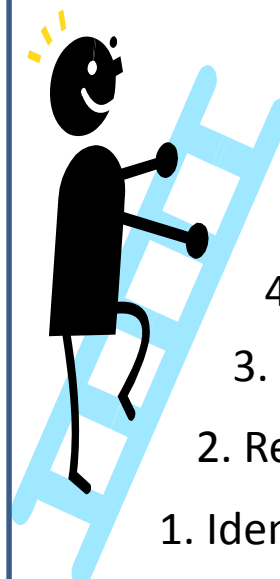
### Mental Health First Aid (MHFA)

Directly-operated & contracted staff	415
Other county departments	147
Community members <sup>1</sup>	918
Total trained	1480

<sup>1</sup>Includes community residents, faith-based organizations, community-based organizations, health services, probation and law enforcement.

### Expand the Workforce through New Career Pathways

#### Peer Career Ladder



1. Identify Classifications
2. Request positions
3. Recruitment
4. Training
5. Service delivery
6. Collect outcomes